

## GoSolarSF

The SFPUC launched GoSolarSF in 2009 to provide financial incentives to residents and businesses to install solar systems.

- \$30 million over 16 years.
- 6,000 solar installations and counting.

1,200 installations are low-income systems.

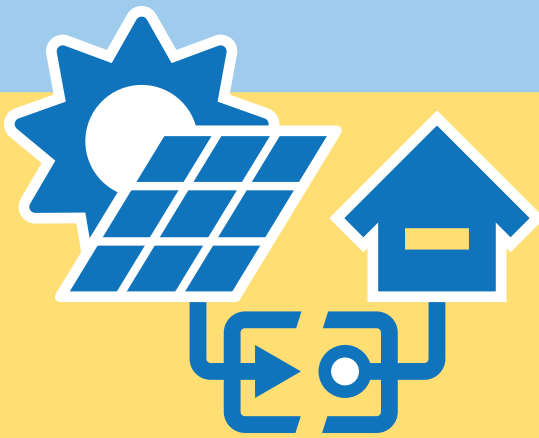


## Challenge

Solar systems require service and maintenance to continue to provide benefits to the customer.

- The inverter is the most common failure point for existing solar systems.
- Repair or replacement of inverters can be expensive.

Incentives are necessary to support low-income customers.



## Solar Inverter Replacement Program

Supports low-income customers with GoSolarSF systems with service, maintenance, and repairs to ensure energy bill savings.

- Income eligibility based on CARE/FERA.
- \$3,000 incentive cap per household.
- Restores, preserves, & extends useful life of solar system.

### INCOME REQUIREMENTS

Household Size	CARE (200% FPL)	FERA (250% FPL)
3	\$51,640	\$64,550
4	\$62,400	\$78,000
5	\$73,160	\$91,450
6	\$83,920	\$104,900
7	\$94,680	\$118,800
8	\$105,440	\$131,800
Additional Person	\$10,760	\$13,450

### Program Results

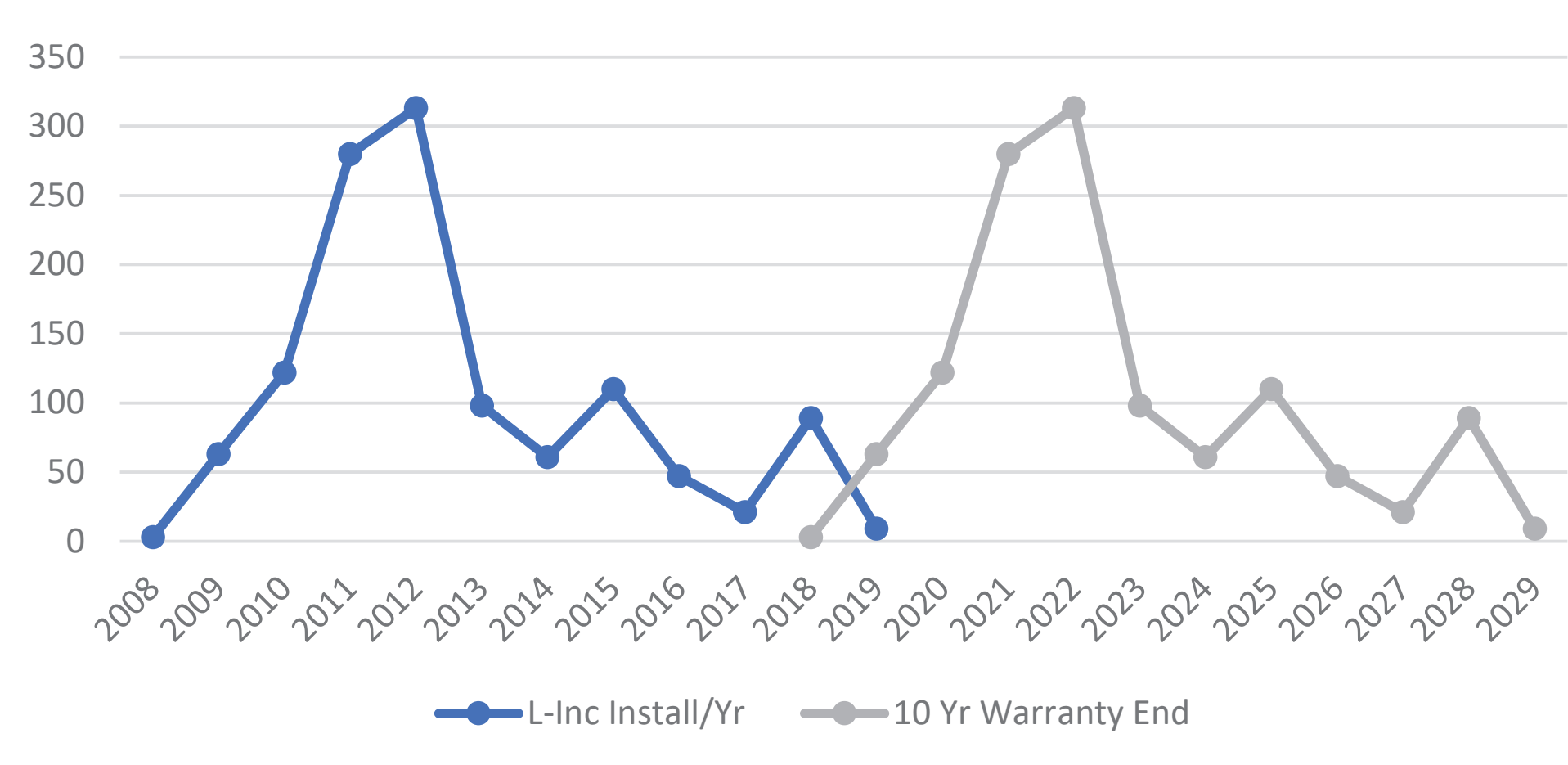
- 225 households enrolled to date.
- 190 systems and inverters serviced.
- \$550K incentives distributed to customers.



### Key Takeaways

1. Limited to very low-income, potential for expansion.
2. CARE/FERA requirement lowered barriers to entry.
3. Carefully consider customer impacts such as maintenance when designing low-income customer programs.

Low-Income Solar Installs & End of Warranty



I feel very fortunate that I have a house where the roof was able to have solar panels installed. They generate a lot of benefits in terms of being able to save on my bills. I just love GoSolarSF. Thanks so much for this program!



— Amanda S., SFPUC GoSolarSF customer