## REDUCING BUILDING DECARBONIZATION BARRIERS IN THE MULTIFAMILY SECTOR USING ADVANCED ANALYTICS

Eric Xu—**Pacific Gas & Electric** Hal T. Nelson, Ph.D.—**Res-Intel.** 

# THE MULTIFAMILY (MF) SECTOR IS VULNERABLE AND UNDERSERVED

- The highest energy burden by housing type
  - · Utility bills/household income
- The highest share of households of color



SOURCE: Drehobl, A., Ross, L., & Ayala, R. (2020). How high are household energy burdens. An Assessment of National an Metropolitan Energy Burdens across the US.



#### EQUITABLE BUILDING DECARBONIZATION IS DIFFICULT:



**1**. The lack of whole building energy data



2. High customer acquisition costs



3. Ensuring participant cost savings



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### SECURE BUSINESS INTELLIGENCE DASHBOARD



#### **USE-CASES FOR EQUITABLE DECARBONIZATION ANALYTICS**



1. Targeting residential properties with a high share of incomeeligible residents





3. Electrical panel upgrade requirements



5. Remote energy audits and improved customer engagement

	Sites	Sites
Water Heat	8,250	22,750
Space Heat	4,448	26,552

2. Market assessments of heat pump technologies by community / climate zone



4. Resilient energy retrofits for heat islands



6. Increased retrofit conversion rates